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23 SEP 1988

MEMORANDUM FOR: Deputy Director for Support

SUBJECT

Survey of Commercial Bus Service to and from the

Headquarters Building During Rush Hours

REFERENCE

: Memo dtd 2 Aug 68 to DD/S fr D/L, same subject

1. This memorandum is for your information only.

- 2. As a followup to referenced memorandum, we have again evaluated the commercial bus service to and from the Headquarters Building during rush hours. In general, this bus service is considered to be good. One deficiency, however, was noted during this series of test rides; the Washington-Virginia & Maryland Coach Company, Inc. (WV&M), Route 8-N, between Shirlington and the Headquarters Building, is running 8 to 13 minutes late upon arrival at the Headquarters Building, which in turn makes employees riding these buses late for work. This has been discussed with an appropriate official of the bus company. He advised that the recent school boundary changes in Arlington County have significantly increased the number of school children riding the buses with resultant delays enroute. The WV&M schedule planners are reviewing this complex problem now and hope to develop a solution in the near future.
- 3. The issuance of scrip instead of change apparently is working out satisfactorily, as practically all passengers boarding the buses now have the exact fare required. No complaints were heard on this new system, which was inaugurated in an effort to prevent the bus drivers from being robbed.
- 4. We will make another check in about 45 days in an effort to ensure adequate service for Agency employees.

Director of Logistics

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